

CIVILITY MATTERS

Civility is the *intentional*, conscious awareness of the impact that our thoughts, behavior and words have on the quality and consequence of our social and professional interactions.

It is a way of living life with citizenship and compassion to ease the experience of others.

Through positive, respectful communication, EVERYone has the power to improve morale, performance in teams and collective well-being.

Civility is essential for achieving our strategic priority of health and safety in the workplace.

Everyone that works or visits our healthcare facility has a right to do so without fear of mean-spirited behavior, humiliation, or retribution

TEAMS THRIVE & PATIENTS SURVIVE WHEN

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