

# CIVILITY MATTERS

TO SCHEDULE A  
**ONE-ON-ONE**  
**SESSION**  
WITH A CIVILITY EXPERT

*Contact*

FAITH WOOD

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TEAMS THRIVE & PATIENTS SURVIVE WHEN

**CIVILITY**MATTERS

# CIVILITY MATTERS

## POLL FOR YOUR SESSION TIME PREFERENCE



TEAMS THRIVE & PATIENTS SURVIVE WHEN

**CIVILITY**MATTERS

# CIVILITY MATTERS

LEARN CONCRETE

*Helpful*

STRATEGIES TO

SHIFT THE CULTURE

IN OUR FACILITY

TEAMS THRIVE & PATIENTS SURVIVE WHEN

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*Helpful*

STRATEGIES TO

SHIFT THE CULTURE

IN OUR UNIT

TEAMS THRIVE & PATIENTS SURVIVE WHEN

**CIVILITY** **MATTERS**

# CIVILITY MATTERS SESSIONS

*Where*

*Time*

## DATES

TEAMS THRIVE & PATIENTS SURVIVE WHEN

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# CIVILITY MATTERS

HELP CREATE SESSION CONTENT  
CONFIDENTIALLY

WHAT I WOULD LIKE  
TO HEAR IS...

*Tell Us by Emailing*

FAITH WOOD  
faith@imind.ca



TEAMS THRIVE & PATIENTS SURVIVE WHEN

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# CIVILITY MATTERS

## CIVILITY BINDER

WITH COMPILATION  
OF SESSION  
SUMMARIES

TEAMS THRIVE & PATIENTS SURVIVE WHEN

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# CIVILITY MATTERS

LINK TO CIVILITY  
**TED<sup>X</sup>**  
TALK

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