

Every Health Care Worker's **Bill of Rights**

I have the right to...

- be treated with respect and dignity.
- experience and express my own feelings.
- be heard and to be taken seriously.
- have a clear sense of what is expected of me at work.
- feel valued and trusted to fulfill my duties.
- take pride in my work and take responsibility for it.
- feel safe to ask questions.
- voice a concern and discuss it without fear of retribution.
- learn lessons free from humiliation.
- take restorative time for myself.
- feel great about myself, but not at the expense of others.
- experience JOY at work



Interior Health
Every person matters

CIVILITY MATTERS



Health care employees who work in a civil environment make fewer errors, are more resilient and happier at work.

Civility makes good teams *EVEN better.*



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